

DAF BACK-UP - THE BEST IN THE BUSINESS

DAF Fleet Services





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DAF Fleet Services is our integrated organisation, delivering first-class fleet management solutions that prioritise end-to-end customer experience across all areas of service.

Managing activity from onboarding, in-life maintenance management, to proactive defect management and parts availability across all aspects of your vehicle. DAF Fleet Services puts you in control and provides true visibility of performance across your assets and all areas of service through the entire operational relationship. We support businesses in all sectors and across the transport industry.

DAF Fleet Services is growing rapidly and adds significant value to customers with fleets made up of a wide range of HGVs and ancillary equipment, offering complete life-cycle management for fleets of all sizes.

Customer-Focused Solutions

We deliver a personalised service through tailored Customer Service Charters, adapting to your evolving needs to keep your fleet moving efficiently.

Industry-Leading Technology

We harness DAF's PACCAR Connect and other advanced tools to optimise your fleet, delivering real-time insights directly to the workshop. As the only fleet manager using the same systems as the UK's largest DAF dealer network, we offer unmatched efficiency and integration.

Maximising Fleet Performance

Uniquely positioned to manage all aspects of asset performance, we ensure your fleet stays compliant and reliable. DAF Fleet Services take a connected, proactive approach—minimising disruptions and providing full transparency across operations.

A Team You Can Trust

From expert engineers to dedicated customer managers, our team works closely with you to understand your goals and deliver exceptional service—becoming a true extension of your business.

Innovation & Growth

We are continuously investing in new products and services to better serve our customers and expand our offerings, including alternative fuel solutions such as electric and hydrogen-powered trucks.

Compliance Management

Great fleet management starts with the confidence that you are compliant across all legislative areas and that documentation is technically validated and available. In a changing regulatory environment, DAF Fleet Services ensures that you and your maintenance providers are fully supported to ensure any new requirements are seamlessly managed and adhered to, so that you can focus on your operations without distraction.

- Simplified compliance process through centralised management.
- Comprehensive, approved documentation for all fleet assets in one place.
- Peace of mind with a fully auditable system.
- Improved operational efficiency through integrated maintenance planning

Defect and Uptime Management

Maximise the operational availability of your fleet with proactive maintenance and rapid issue resolution.

- Reduced vehicle downtime with fast issue resolution.
- Real-time updates on vehicle status and repairs.
- Proven ability to improve fleet availability through proactive maintenance strategies and a dedicated approach to VOR resolution.
- Access to the DAF truckCheck tool ensures that all defects are tracked and resolved efficiently.
- Comprehensive support through DAFaid for emergency breakdowns, ensuring a seamless response to any unforeseen issues.

Fleet and Cost Management

Take full control of your fleet's performance and costs with tailored solutions that deliver value and efficiency.

- Predictable, verified and transparent cost management.
- Streamlined administration with consolidated invoicing.
- Data-driven decisions with KPI-led reporting.
- Fleet transition management and initial onboarded asset management.

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DAF MULTISUPPORT

Maximise uptime. Increase fleet efficiency. When it comes to flexibility, cost transparency and uptime, a DAF MultiSupport Repair and Maintenance package is your best choice. Tailored packages including pro-active maintenance planning using real time vehicle data, to help you keep your trucks in excellent condition and on the road.

PACCAR FINANCIAL

As DAF's in-house finance provider, PACCAR Financial provides tailored and complete financial services to the transport sector. A unique understanding of your day-to-day business makes PACCAR Financial your partner of choice.

DAFaid

Accidents and breakdowns are an inevitable part of the transport business, even for the best trucks. So it's good to know that DAFaid is just a telephone call away. 24 hours a day, 365 days a year, our team of highly skilled technicians will do everything possible to get your truck back on the road fast. When abroad, DAF ITS (International Truck Services) picks up the baton.

PACCAR PARTS

PACCAR Parts supplies PACCAR genuine parts and DAF genuine parts along with over 100,000 TRP parts for all makes of truck, trailer and LCV, including workshop supplies. From its own distribution centres, PACCAR Parts delivers within 24 hours worldwide.

DAF DEALER NETWORK

With our extensive network of professional sales and service dealers, there's always a DAF representative nearby. Highly qualified DAF technicians have in-depth knowledge of your vehicle, ensuring fast, effective repair and maintenance, using original PACCAR, DAF and TRP parts. This guarantees maximum vehicle availability and high residual value.

PACCAR CONNECT

In our drive for transport efficiency, the new PACCAR Connect Fleet Management Platform can provide realtime information anytime, anywhere, on the performance of both individual vehicles and your entire fleet, logistical processes and the performance of drivers, thereby helping you to optimise your returns.

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