



CUSTOMER TRAINING COURSES

A **PACCAR** COMPANY DRIVEN BY QUALITY

DAF

CUSTOMER TRAINING PROGRAMME

The DAF Trucks Training Centre in Haddenham, Buckinghamshire provides excellent modern facilities for the advancement of product knowledge and technical skills.

We provide a number of quality training programmes to help you maintain your DAF fleet and benefit from the efficiencies our trucks offer, or to understand our product range in more detail.

The following customer courses are available:



LF Series Introduction - Euro 6 DAF1A - 3 days

The aim of the course is to provide technical staff with the required knowledge to carry out effective routine maintenance and have an understanding of vehicle systems. The use of special tools will be included where appropriate.

- Service requirements to DAF Standards
- Engine overview, including engine management, fuel system and after treatment system
- Electrical systems overview and fault diagnosis
- Braking system overview, including EBS3 and VSC
- Transmissions overview, including ASTronic Lite.



CF/XF Series Introduction - Euro 6 DAF1B - 3 days

The aim of the course is to provide technical staff with the required knowledge to carry out effective routine maintenance and have an understanding of the vehicle systems. The use of special tools will be included where appropriate.

- Service requirements to DAF Standards
- Engine overview, including engine management, fuel system and after treatment system
- Electrical systems overview and fault diagnosis
- Braking system overview, including EBS3 and VSC
- Transmissions overview, including ASTronic.



Service Rapido (Pay Per View) DAF1C - 1 day

Use of Service Rapido to assist in guiding working practices, locating chassis, parts and technical information, wiring diagrams and component locations on the full DAF range.

- Locate chassis information
- Display job lists
- Identify parts information
- Find technical information
- Find wiring diagrams
- Create hard copy information from Service Rapido

Pay Per View is a web based service providing technical information via DAF Trucks NV. A subscription fee for the license is chargeable to all users.



Vehicle Servicing Course - Euro 6 DAF1D - 1 day

The aim of the course is to provide technical staff with the required knowledge to maintain vehicles to DAF standards. The course will demonstrate specific service tasks, enabling the operator to maintain vehicles effectively, increase reliability and reduce vehicle downtime.

(continues overleaf)

(DAF1D continued)

- Oil Specifications
- Explanation of DAF X service schedule
- Explanation of DAF Y service schedule
- Explanation of DAF I service schedule
- Practical work demonstrating certain service functions



Brakes DAF1E - 3 days (Maximum dependant on model)

Detailed information on EBL and/or EBS 2 & 3, the braking systems used on the DAF product range, operation of air valves and foundation brake assemblies.

Explanation and operation of EBS (Emergency Braking System) / VSC (Vehicle Stability Control) and ACC (Adaptive Cruise Control). General fault finding using simple and logical procedures. Adjustments and the use of any special tools.



DAF Safe and Fuel Efficient Driving Techniques DAF1F - 1 day (Suitable for drivers and company trainers)

The aim of this course is to develop an understanding of mechanical sensitivity and the need to reduce overall costs in fuel, tyre wear and ongoing maintenance.

- Factors affecting fuel consumption
- Pollutants and legislation
- Regeneration
- Safety features
- Economical features
- The future



Introduction to Digital Tachographs and ADR Safety Awareness Course DAF1G - 1 day (Suitable for drivers and company trainers) CPC Accredited

The aim of this course is to develop a legal and compliant understanding of Digital Tachographs.

Course covers both Stoneridge and Continental tachograph operation - please state your preference at point of booking.

The aim of this course is to develop a safe understanding and working knowledge in a hazardous (ADR) environment.

Includes national safety certificate.



LF/CF/XF Introduction for Contract Hire Sales People DAF1H - 1 day

The course will provide contract hire sales people with an overview of DAF, trucks in general and the DAF product range.

- DAF company history
- Basic vehicle knowledge
- DAF model overview
- Features and benefits
- DAF Transport Efficiency
- Driveline basics

Suitability

Technical courses are ideally suited to workshop supervisors/technicians or other personnel involved in the maintenance or repair of trucks. Basic technical skills and competence is therefore required. Courses DAF1F, DAF1G and DAF1H are open to all.

Course Dates

Course dates and an application form are available on request by contacting us on 01844 268394 or emailing lily.wheeler@meteormangement.co.uk

Course Hours

Monday - Friday 09.00 - 16.30 hours. All courses commence promptly and technicians should arrive at least 15 minutes before start time. The course instructor may refuse entry on a course where arrival is unreasonably later than the specified start time.

Acceptance of Applications

Booking confirmation will usually be issued within 14 days of receipt of an application form and course remittance. Joining instructions will be issued one month in advance of the course date and should be given to the technician concerned. Course bookings should not be considered firm until written confirmation has been received. Wherever possible alternative dates will be offered where the preferred course is fully booked.

Charges

£250 per delegate per day. Where training is not undertaken at the DAF Trucks Training Centre In Thame, an additional £40 per delegate per day is charged with travel and accommodation costs for instructors at cost. Please note: Minimum course numbers = 6. Bespoke training requiring considerable development may incur additional costs.

Cancellations

Cancellations, or a name substitution for confirmed bookings must be provided in writing. Cancellations made at 14 days or less from the start of a course will still incur charges as if attendance was made. DAF Trucks Limited reserve the right to cancel or amalgamate courses according to demand. In this event, cancellation charges will be discretionary.

Food

A restaurant lunch and refreshments will be provided during course attendance.

Course Wear

For technical courses practical involvement of those attending and active participation is expected. Protective overalls/dust coats are provided for the purpose. However safety footwear is excluded. It is the responsibility of all those attending courses to come equipped with suitable footwear. DAF Trucks reserve the right to refuse course admission where participant footwear is considered unsuitable and likely to cause personal injury.

Transport

DAF Trucks are unable to make any arrangements for travel on behalf of technicians attending the DAF Trucks Training Centre. Movement of cars and parking whilst attending a course at the Training Centre are subject to DAF Trucks rules and conditions. It is regretted that transfer between Airports and Stations and the DAF Trucks Training Centre cannot be provided. Any fares or costs incurred must be borne by the company personnel attending.

Accommodation

Arrangements for accommodation cannot be made by DAF Trucks on behalf of personnel attending courses. A list of local hotel information is available on request. It should be noted that details of local hotels are provided for information purposes only and do not constitute a recommendation by DAF Trucks as to the type of accommodation and level of services they provided.

Safety

Personnel attending courses are required at all times to comply with DAF Trucks policies and procedures for personal safety and conformance to environmental requirements.

Quality Conformance

DAF Trucks is an ISO9001 accredited company.

On-Site and Bespoke Training

Subject to the availability of suitable facilities and trainers, DAF Trucks are prepared to undertake bespoke on-site training for selected courses for larger fleet operators.

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