

# DAF MULTISUPPORT: MORE THAN JUST REPAIR & MAINTENANCE



DAF MULTISUPPORT

TRUCKS | PARTS | FINANCE

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**DAF**  
A **PACCAR** COMPANY

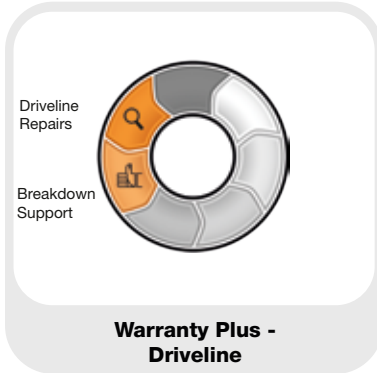






# DAF MULTISUPPORT

## MORE THAN JUST REPAIR & MAINTENANCE



### DAF MULTISUPPORT WARRANTY PLUS - DRIVELINE

**Takes care of all warrantable repairs on the vehicle's driveline for a fixed price paid up front.**

With all new DAF vehicles, cost effective DAF MultiSupport Warranty Plus - Driveline is available for up to 3 years, for repairs on the vehicle's driveline. The repairs are managed by DAF.

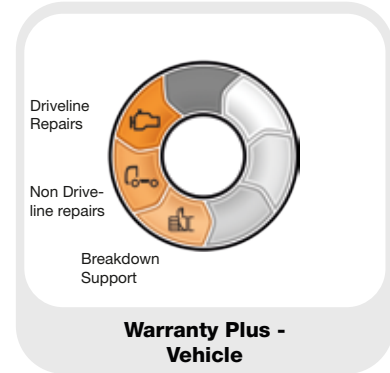
High quality repairs for a limited period with associated UK breakdown coverage.



### DAF MULTISUPPORT COMPLIANCE

**Takes care of the protection of a customer's "O" license by providing all the necessary legal and maintenance requirements.**

You are not only assured of high quality preventative maintenance helping to improve vehicle availability but also the collation of all the vehicle documents through DAF's exceptional online system DAFcheck. This ensures full Vosa compliance and the protection of your "O" license.

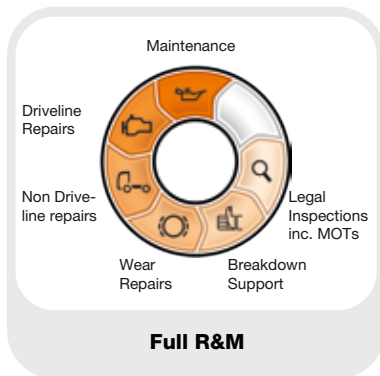


### DAF MULTISUPPORT WARRANTY PLUS - VEHICLE

**Takes care of all warrantable repairs on the vehicle for a fixed price paid up front.**

With all new DAF vehicles, cost effective DAF MultiSupport Warranty Plus - Vehicle, is available for up to 3 years, for repairs on the vehicle. The repairs are managed by DAF.

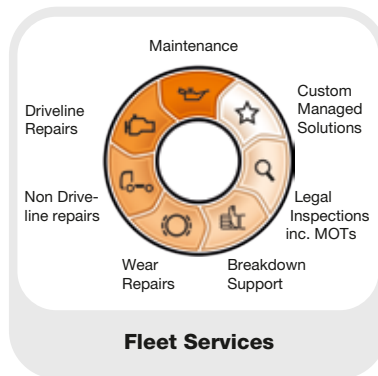
High quality repairs for a limited period with associated UK breakdown coverage.



## DAF MULTISUPPORT FULL R&M

Takes care of comprehensive preventative maintenance, necessary repairs on the complete vehicle including wear, breakdown support, legal inspections, and additional optional products.

DAF MultiSupport Full R&M is much more than just the DAF vehicles Repair and Maintenance. It can include solutions for all service related aspects of your vehicle, including items such as tyres, tail-lifts, cranes etc. It provides a complete vehicle Repair and Maintenance solution helping to ensure accurate budgeting and cost control.



## DAF MULTISUPPORT FLEET SERVICES

In addition to the DAF MultiSupport Full R&M, this package provides custom managed solutions to help remove the administration around your vehicles whilst utilising DAF's expertise to improve vehicle availability and minimise vehicle costs not attributable to a R&M contract.

This is the perfect package for operators who want to focus on their core business. With KPI reports, engineering reviews, analysis on non-contract claims and continued focus on vehicle uptime, there are a number of options that can be selected to get the right fleet service package for you.

*The ultimate package that enables you to focus on your core business.*

For more detailed content of the individual products, we refer to the Quick Reference Guide, available via your DAF dealer

# IT'S THE ORGANISATION THAT DELIVERS THE SERVICE

## DAF DEALER NETWORK AND DAFAID

The quality of our trucks depends on the quality of the entire DAF organisation behind it. We invest heavily in technology and systems, which enable us to offer an unsurpassed level of support. But the real quality of our services lies in the commitment of our people.

With the most highly trained and responsive dealership network, DAF is able to deliver the most efficient, productive and cost effective services available anywhere, including:


- **A total of 1200 Service Dealers throughout Europe, with 135 service locations in the UK.**
- **Highly trained DAF technicians in every dealership – providing expert advice, service and support.**



In case of a breakdown or any other unexpected situation, you can fully rely on DAFAid in the UK and DAF International Truck Service (ITS) in Europe and the entire DAF service organisation full stop: 24 hours a day, 7 days a week, 365 days a year. The experienced operators offer all the assistance needed to get your truck back on the road with the minimum amount of delay

# TOTAL SERVICES OVERVIEW

With the DAF MultiSupport packages, DAF Warranty Plus packages, and the organisation behind it, we offer a comprehensive range of standard and optional servicing. With DAF MultiSupport Services you can select one of the following five pre-defined services packages:

	Warranty Plus - Driveline	Compliance	Warranty Plus - Vehicle	Full R&M	Fleet Services
 <b>Driveline Repairs</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
 <b>Breakdown Support</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
 <b>Non Driveline Repairs</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
 <b>Maintenance</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
 <b>Legal Inspections inc. MOTs</b>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
 <b>Wear Repairs</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
 <b>Custom Managed Solutions</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

“WITH THE NEW DAF MULTISUPPORT SERVICES WE GO ONE STEP FURTHER IN OFFERING EVERY CUSTOMER THE BEST SOLUTION!”

- **Full financial control:** DAF MultiSupport offers you a fixed, tailor made, and agreed price for your repair and maintenance needs.
- **Optimised vehicle performance:** at your DAF dealer, fully trained technicians are familiar with every aspect of your truck and only high quality genuine DAF parts are used. Your vehicles will be kept in optimum condition, reducing the risk of a breakdown and the subsequent costly effect of a delay.
- **Maximum vehicle uptime:** taking into account your needs, vehicle use, truck configuration and applicable legal inspections, your dealer will create an optimised maintenance schedule that is best suited for the vehicle and for your operation. In case of a breakdown or any other unexpected situation, you can fully rely on DAFaid and ITS.
- **Enhanced resale value:** DAF MultiSupport assures the highest level of service for your vehicle. The value of having maintenance and repairs on your truck, carried out to DAF standards, with genuine DAF parts will not only deliver increased vehicle reliability and durability, but will also be reflected in an enhanced resale value. DAF guarantees a higher residual value with DAF MultiSupport.
- **Flexible offerings:** with the flexibility in our DAF MultiSupport Services program and the quality of the organisation behind it, we are able to offer the best solution for every customer.

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In the interest of continuing product development, DAF Trucks reserves the right to change specifications or equipment at any time without notice. For exact and recent information please contact your local DAF dealer.



ISO14001  
Environmental  
Management System



ISO/TS16949  
Quality  
Management System

DRIVEN BY QUALITY

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